

EDWARDIAN CARE HOME

NEWSLETTER

August 2021

168 Biscot Road, Luton LU3 1AX
01582 705100

Hello Residents, Families and Friends!

We are so grateful to all relatives and health care professionals for their support and positive feedback about our team and how hard everyone's been working lately.

I am always available for a chat should you need to discuss anything. Please get in touch via phone 01582 705100 or email edwardian@heritagecarehomes.co.uk

Keep Safe!

May Puthoor

NOTICEBOARD

Outings

Now that restrictions have been eased, we have started taking residents on the local outings. If you would like to volunteer or have any great suggestions, please get in touch with our team.

Phone lines

our sincere apologies if you have recently experienced issues with our phone line. We have got in touch with the company, and our phone line is working fine now. Thank you for your understanding.



**Juliet A.
Mavis T.
Roberta W.**

We wish them a very happy birthday!

Special Days in August

7th	Beer Day
8th	Cat Day
9th	Indigenous Day
13th	Left-Handers Day
15th	Indian Independence



Eid Celebration

WELCOME!

A very warm welcome to our **Operations Manager Sidrah Sarfraz!** She will be taking care of Laundry, Housekeeping, Maintenance, Activities and Catering Departments. This will help May (Home Manager) and Nelson (Deputy Manager) to focus on making sure we provide the best care possible to our residents. We are sure you will meet Sidrah when you visit Edwardian Care Home next. You can also get in touch with her via email operations@heritagecarehomes.co.uk

There are several ways for you to express your views, suggestions, and complaints. There are feedback forms available at the care home entrance area. You can also arrange meetings with our Home Manager May or simply email her directly via email edwardian@heritagecarehomes.co.uk and she will be happy to discuss with you any concerns or suggestions you might have.