

VICTORIANA CARE HOME

NEWSLETTER

September 2021

6 Lansdowne Road, Luton LU3 1EE
01582 484177

Hello Residents, Families and Friends!

Hope all of you are well and had a great summer! Here at Victoriana Care Home we have enjoyed quite a few outings and walks to the Wardown Park, which is great for the residents wellbeing.

I would like to offer a warm welcome to our **Activities Coordinator Maryum**. She has recently joined our team and already became a great asset to Victoriana Care Home team. Welcome! 😊

I am always around should you wish to speak with me.

Keep Safe!

Inesa Jones (Home Manager)

There are several ways for you to express your views, suggestions, and complaints. There are feedback forms available at the care home entrance area. You can also arrange meetings with our Home Manager Inesa or simply email her directly via email victoriana@heritagecarehomes.co.uk and she will be happy to discuss with you any concerns or suggestions you might have.

SNAPPY TAGS

REMINDER If you would like your loved one's clothes to be labelled by using **Snappy tags** please speak to Deputy Manager Louise and she will be happy to send you a link for the clothes tags to be ordered. We really don't want for your loved one's clothes to be misplaced.

NOTICEBOARD

New Residents

A very warm welcome to:

Mr Renny G
Mr Richard V

We hope that you enjoy your time here!

New Staff

Sarah F (Carer)

Staff Leavers

Viju G.
Aleena J.
Pooja D.

We wish them all the best!

Food First Audit

we have passed our Food First audit which was done in August and the auditors were really happy with their findings!



There are no birthdays in September!

Special Days in September

12th Choc. Milkshake Day
16th Mexican Independence
21st Brazilian Independence
21st International Peace Day
21st World Gratitude Day
24th National Arts in Care Homes
25th Comic Book Day
28th Macmillan Coffee Morning



So many great daily updates you can find on our Heritage Care Homes Facebook page. Give us a Like or follow and invite your friends to do the same!