

Hello Residents, Families and Friends!

Hope all are doing well. It was a busy month and thank you all so much for your support.

As you might have noticed from looking at our Facebook page we do try and take residents on as many outings as possible. They always enjoy a local trip.

Last month we had Music24 coming in to do a music session with our residents. That was such a hit, that we have started taking them to their regular group which is held at Hope Church in Luton.

Keep Safe!

May Puthoor



Should you have any queries with regards to laundry, housekeeping, maintenance, catering or activities please contact Operations Manager Sidrah Sarfraz on operations@heritagecarehomes.co.uk

NOTICEBOARD

Monthly Residents Meetings

We are now making sure that we have Residents Meetings monthly instead of Quarterly as their regular feedback is important to us.

Food First Audit

We have had Food First audit last month and we are happy to let you know that we have passed it with flying colours!

Macmillan Coffee Morning

Thank you to all who joined and donated the money for such a wonderful cause.

We have raised an impressive £150. Wow!

Staff update

We have had no new staff members joining our team and no staff leaving us.

There are several ways for you to express your views, suggestions, and complaints. There are feedback forms available at the care home entrance area. You can also arrange meetings with our Home Manager May or simply email her directly via email edwardian@heritagecarehomes.co.uk and she will be happy to



No birthdays in October

Special Days in October

- 1st Day of Older Persons
- 1st Intl. Music Day
- 4th World Animal Day
- 31st Halloween

Join us to celebrate Diwali on the 22nd October at 2pm



Manual Handling Train the Trainer course has been completed by 2 members of our care team and now we are able to provide the training to new staff quicker and more efficiently, incl. annual refresher courses.

FACEBOOK and Instagram!

If you haven't done so, please follow us on Facebook and Instagram for daily updates. Search for Heritage Care Homes