

Victoriana Care Home Newsletter November 2021

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Hello Residents, Families and Friends!

Hope all of you are keeping well and safe!

Here at Victoriana Care Home, we have had quite an eventful month. We have celebrated Halloween and it was such a fantastic party! There is always something happening at Victoriana, but if you have any more suggestions and ideas, please let us know.

We cannot wait to invite you all to our upcoming Christmas party so keep an eye to your invitation.

Should you ever want to talk to me, please get in touch and I will do my best to help you.

Keep Safe!

Inesa Jones



NOTICEBOARD

New Residents

A very warm welcome to:

Mr Kenneth H

We hope that you enjoy your time here!

Annual Surveys

This is the time of the year when we will be asking residents, staff, relatives, and health care professionals to complete the surveys. Your feedback is important to us, so please spare few minutes of your time to complete the survey.

Thank you!

Staff Update

Leavers in October:

Lubna, Aayza, Carole and Katie

We wish you all the best!

Starters in October:

Khansa and Marian

Welcome to our team!



Margaret H

Please join us in wishing her a very happy and special birthday!

Special Days in November

1st	All Saints Day
3rd	Sandwich Day
5th	Guy Fawkes Night
8th	Tongue Twister Day
9th	Inventors' Day
11th	Remembrance Day
11th	Veterans Day
13th	World Kindness Day
19th	Philosophy Day
21st	World Hello Day
21st	World TV Day
25th	Thanksgiving
28th	Advent

There are several ways for you to express your views, suggestions, and complaints. There are feedback forms available at the care home lobby area. You can also arrange meetings with our Home Manager May or simply email her directly via email victoriana@heritagecarehomes.co.uk with care related queries. Please contact Operations Manager Sidrah operations@heritagecarehomes.co.uk with regards to housekeeping, maintenance, laundry and catering related queries.

Victoriana Care Home staff vacancies

We have various positions available at our care home. Please visit our website www.heritagecarehomes.co.uk or speak with Home Manager about it

Please follow us on **Facebook** (Heritage Care Homes) and **Instagram** @heritagecarehomes to see what is happening in our care homes!